



# ILLINOIS ENVIRONMENTAL PROTECTION AGENCY

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JB PRITZKER, GOVERNOR JAMES JENNINGS, ACTING DIRECTOR

## 2025 Consumer Confidence Report (CCR) Notification

March 2025

Attn. Water Supply Official:

This letter serves as a reminder that your water system must prepare and deliver the Consumer Confidence Report (CCR) to all your customers **no later than July 1, 2025**. This CCR must be based on 2024 data, unless the monitoring frequency is less than annual, but within five years. A copy of the CCR, CCR Certification form, and any additional documentation (e.g., water bill, newspaper) is due to the Illinois EPA **no later than July 10, 2025**.

**The Responsible Operator in Charge and Administrative Contact are the only persons receiving this mailing and we are no longer providing a customized CCR Certification Form.** You must determine the method of delivery for which your water system qualifies. The method of delivery is based on the direct population of your water supply and whether any violations were recorded during 2025.

The 2025 draft CCRs (calendar year 2024 data) are now available on Drinking Water Watch. After you include any required additional information (e.g., violation explanations, source water systems' data table, service line inventory information, UCMR5 detections), you will be able to photocopy and distribute this report. To generate your report, go to the following web address:

<http://water.epa.state.il.us/dww/index.jsp>

*(Instructions: Click the "Review Consumer Confidence Data" tab located on the bottom right).*

If you choose to use the report we generate, **you must review the data carefully**. If any errors or discrepancies are found, all applicable edits/additions/corrections must be made to the report prior to distribution. Before clicking the 'Generate' button, choose **RTF** on the 'Select Report Format' dropdown menu. This document will then open in your word processing application so that it can be easily edited.

You may also choose to use the U.S. EPA's CCR iWriter. The CCR iWriter is a web-based program that allows water system operators or designated personnel to enter information and data through a series of questions. After you finish answering the questions you may print or download the generated CCR. It is available at: <https://sdwis.epa.gov/ccriwriter>. Please note that the new lead requirements for 2025 detailed in the attachment to this letter may not be included in the CCR generated through the iWriter. **It is the responsibility of the water system to add all required information to the CCR.**

CCRs can be submitted by mail to the address below or scanned and e-mailed to the following e-mail address:  
[EPA.PWSCompliance@illinois.gov](mailto:EPA.PWSCompliance@illinois.gov)

CCR Coordinator  
Illinois EPA /BOW/CAS #19  
2520 W. Iles Avenue  
P.O. Box 19276  
Springfield, IL 62794-9276

If you have questions, please contact the drinking water compliance section at 217/785-0561, or via email at [EPA.PWSCompliance@illinois.gov](mailto:EPA.PWSCompliance@illinois.gov).